

Subject: Satisfaction Letter A/C Pizzeria Roma, Epsom License

Dear Licensing Team,

I am writing as local resident living in the vicinity of Pizzeria Roma, 182 Kingston Road, Ewell, to express our support and satisfaction with the operation of this premises and to provide a representation in favour of the premises licence application. I wish to confirm that, based on our experience as neighbours, Pizzeria Roma has generally been a well-managed and responsible local business, and we have not experienced the serious issues outlined in the objection.

1. Prevention of Public Nuisance

In personal experience, the premises does not create excessive noise or disturbance. Customer activity is typically orderly, and staff manage the premises responsibly. Any occasional noise is consistent with normal high-street activity and has not caused ongoing nuisance to residents.

2. Noise and Extraction Equipment

I have not found the extraction system to be unreasonably disruptive or persistent. Where minor issues have occurred, the business has shown willingness to address concerns when raised, which reflects a cooperative and responsible management approach.

3. Litter and Waste Management

The area surrounding the premises is generally kept tidy. The business appears to manage its waste responsibly, and we have not observed regular or ongoing problems with litter or refuse directly attributable to Pizzeria Roma.

4. Crime, Disorder, and Antisocial Behaviour

I have not witnessed an increase in antisocial behaviour linked to the premises. Pizzeria Roma primarily serves food to local customers and families, and we do not associate it with alcohol-related disorder or criminal activity.

5. Residential Amenity and Community Value

Pizzeria Roma provides a valued service to the local community and contributes positively to the area. Extended hours would offer greater convenience to residents and customers without, in our view, negatively impacting the neighbourhood when managed under appropriate licence conditions.

6. Compliance and Management

The management has consistently demonstrated a responsible attitude towards operating within regulations and engaging constructively with the community. We believe they are capable of complying fully with any licence conditions imposed by the Council.

Conclusion

For the reasons above, we respectfully request that our representation in support be taken into account. We believe that granting the premises licence, with suitable conditions if necessary, would be appropriate and would not undermine the licensing objectives.

Thank you for considering our views. Please confirm receipt of this representation.

Local Resident in Support of Pizzeria Roma

Name: [REDACTED]

Address (optional): 182a Kingston Road, Epsom KT19 0SF (Flat above)

Signature: [REDACTED]

Date: 24/12/2025

I would like to add
the owners and management
are very nice and the noise
level is minimum. I have no issues